



## Client Rights - Policy

### Objective:

To outline the rights afforded to all people with mental challenges.  
in keeping with Australia's commitment to the United Nations Conventions.

This policy will embed our commitment to:

- upholding, defending, and incorporating these rights into everything we do, every day,
- advocating principles of fairness and human rights in all aspects of service delivery.
- empowering clients to self-advocate, giving them the necessary tools for self-determination.
- ensuring that services are provided in an environment free from discrimination, financial, sexual, physical and emotional abuse, neglect or exploitation

### Core Module: Division 1 - Rights and Responsibilities

'Each participant accesses supports that promote, uphold, and respect their legal and human rights and is enabled to exercise informed choice and control. The provision of support promotes, upholds and respects individual rights to freedom of expression, self-determination and decision making'.

### Scope:

This policy applies to:

- The Aliya governing body and key personnel
- All Aliya staff
- All volunteers and contractors operating within Aliya
- All people with mental challenges.

### Policy Statement:

Aliya is committed to maintaining an organisational culture that upholds the legal and human rights of clients with mental challenges and ensures they are able to exercise those rights as outlined in relevant legislation including the:

- Age Discrimination Act 2004
- Australian Human Rights Commission Act 1986
- Disability Discrimination Act 1992
- Racial Discrimination Act 1975
- Sex Discrimination Act 1984

### Client Rights - Policy

People with mental challenges and disabilities are guaranteed fundamental human rights which are the equal of rights enjoyed by all citizens.

Date: Last reviewed: 1 July 2024

Next review date: 1 July 2026

Responsible Officer: Rabbi Menny Overlander